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Utility Management Service Order

This 11 bedroom order form is to instruct UniHomes to provide its services and arrange utilities with various suppliers. Please complete this form in **BLOCK CAPITALS**

Property Address:

House/Flat Number: | Street:

Town/City: | Postcode:

Weekly Charges:

Number of Tenants: **11** Each Tenant's Weekly Charge: **£17**

Each Tenant's share will be collected by monthly Direct Debit.

Utilities Package Dates:

Please enter the start and end dates:

Start Date: | 2027 End Date: | 2028

The Package:

The utilities included are shown below

- **Gas**
- **Electricity**
- **Water**
- **Fibre Broadband**

Included:

at no extra cost

- **Contents Insurance**

Optional:

Tick to add ☐

- **TV Licence** *£0.33 pppw*

Key Information:

It is important you read and understand our terms and conditions (T&Cs) before you sign this Order as they will apply to your contract with us, found at www.unihomes.co.uk/ums-terms-and-conditions. Key information that we would like to bring to your attention is below:

Our Relationship: We may act as your agent (including for the electricity supply, gas supply and TV Licence), or otherwise as a reseller, to arrange utilities from various utility suppliers (referred to as "Principal Providers" in our T&Cs) and at the same time, we may also act as agent of a Principal Provider in relation to the provision of your utilities; by signing this Order, you consent to this relationship.
Early Termination: By signing this Order, you agree to our T&Cs and request that we start providing our services when we accept your Order. You may cancel your contract with us without reason within 14 days of us accepting your Order but if your Utilities Package start date is within this period, we may charge you for the services provided up to the termination date, including full internet charges where installation has already occurred. See clauses 7, 8, 9 and 10 of our T&Cs for more details.
Changes to T&Cs: We may make changes to our T&Cs in accordance with clauses 3 and 5 of our T&Cs. If a proposed change disadvantages you or increases the price you pay to us, we will notify you and explain any cancellation rights you may have as a result of the change.
Monthly Payments: You agree to pay the weekly cost, monthly in advance by Direct Debit. The monthly payment is calculated by dividing the weekly cost by 7 (days), multiplying by the number of days in the year, and dividing by 12 (months). Part months are calculated for the number of days at the daily rate.
Utilities Activation: We recommend the Utilities Package start date matches the tenancy start date; we're only responsible from the Utilities Package start date.
Responsible Use: If your gas, electricity, or water usage seems unusual, we'll get in touch to understand why. On rare occasions, including where we identify commercial and / or unusually excessive use, we reserve our right to cancel your contract (see clause 10 and our Responsible Use Policy for more details).
Fibre Broadband: If fibre broadband is not available at your property, the next best alternative that is available will be installed.
Liability for Charges: If you fail to pay your share of the charges, we may inform the other tenants and increase the Direct Debit for all remaining tenants to cover the unpaid share (see clause 12). Missed direct debits may incur a charge of £12 per tenant who has not paid.
TV Licence: If added, one licence for the property is arranged based on you having a joint tenancy. If the fee set by the TV Licensing Authority differs from the amount above at the start of your Utilities Package, we will adjust the amount you pay to us. If the fee is higher, you may choose to remove it from the package.
Our Service Fee: The charges that you pay us include our service fee for arranging, administering, and managing your utilities and the amounts we need to pay Principal Providers for your utilities. You agree the difference between what you pay us and what we pay out to Principal Providers will be retained by us as our service fee, as well as any commissions or service fees that may be paid to us by a Principal Provider in connection with us arranging your utilities.
Number of Tenants: Please ensure all tenants living at the property sign the Order. If there are more bedrooms or persons living in the property than tenants who have signed the Order, we may increase our charges to reflect the number of bedrooms or persons actually living in the property and may apply any increase retrospectively.
Smart Meter Data: By signing this Order, you consent to us obtaining, whether directly or via third parties, your half-hourly energy usage data relating to your period of occupation of the property and using it in connection with the provision of our services and ESG-related purposes. See clause 6 of our T&Cs and our Privacy Policy.

Please return this completed form to orders@unihomes.co.uk

Scan here for our Terms and Conditions

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Please complete this order form in **BLOCK CAPITALS**

Tenant 1: (Lead Tenant)

Title:	Full Name:	Mobile Number:	Date of Birth:

Email Address:	Signature:	Date:

Tenant 2:

Title:	Full Name:	Mobile Number:	Date of Birth:

Email Address:	Signature:	Date:

Tenant 3:

Title:	Full Name:	Mobile Number:	Date of Birth:

Email Address:	Signature:	Date:

Tenant 4:

Title:	Full Name:	Mobile Number:	Date of Birth:

Email Address:	Signature:	Date:

Tenant 5:

Title:	Full Name:	Mobile Number:	Date of Birth:

Email Address:	Signature:	Date:

Tenant 6:

Title:	Full Name:	Mobile Number:	Date of Birth:

Email Address:	Signature:	Date:

Please return this completed form to orders@unihomes.co.uk

UniHomes is a trading name of UniHomes and Bills Limited, a company registered in England and Wales with company number 09618272 registered at 6th Floor, 1 New Era Square, Sheffield, S2 4RB. VAT Number: 218500925

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Please complete this order form in **BLOCK CAPITALS**

Tenant 7:

Title:	Full Name:	Mobile Number:	Date of Birth:

Email Address:	Signature:	Date:

Tenant 8:

Title:	Full Name:	Mobile Number:	Date of Birth:

Email Address:	Signature:	Date:

Tenant 9:

Title:	Full Name:	Mobile Number:	Date of Birth:

Email Address:	Signature:	Date:

Tenant 10:

Title:	Full Name:	Mobile Number:	Date of Birth:

Email Address:	Signature:	Date:

Tenant 11:

Title:	Full Name:	Mobile Number:	Date of Birth:

Email Address:	Signature:	Date:

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